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A Xerox Company

Dear Zoom Customer,

Over the past 30 years Zoom Imaging Solutions, Inc. (*previously known as Wolco Business Systems, Inc. established in 1987*) has experienced tremendous growth within Northern and Central California and the Bay Area. In 2012, ZOOM was purchased by Xerox Business Solutions (*formerly known as Global Imaging Systems, Inc.*), a wholly-owned subsidiary of Xerox Corporation. I am proud to be a part of the strong family that we have created over the years and I am grateful for all our customers.

As you may have heard from various news sources Xerox and XBS have made recent changes within the XBS core family. I would like to clear the air and put any rumors to rest.

As of March 15th, 2019, Zoom Imaging Solutions will be consolidating locations, **BUT** this **DOES NOT** mean that Zoom ceases to exist! Zoom Imaging Solutions remains a fully-functioning company with warehouse locations for all your equipment, parts, and supply needs. Zoom maintains a strong administrative team; a full sales team and top-notch service technicians. Zoom is alive and strong, we're just making changes as necessary with any business. We will be consolidating some brick and mortar locations to better align with XBS. These are changes to Zoom, but not to how Zoom does business.

~ ZOOM'S NUMBER ONE PRIORITY IS YOU...our customer ~

We welcome change as it strengthens our business and our core family. If you have ANY questions or concerns, please feel free to reach out to me directly or to your account representative.

Sincerely,

A handwritten signature in black ink, appearing to read "Ed Roe".

Ed Roe
President, Zoom Imaging Solutions, Inc.